

Client: Akzo Nobel
Sector: Process Industry

Key tools or services: Continuous Improvement Leader Training: Continuous Improvement Overview, Change Management, Continuous Improvement Leader Skills and Application of Tools & Techniques such as Problem Solving, Visual Management, Standard Work, TPM and Quality Tools

Requirement

Akzo Nobel engaged us to facilitate improvement work in the early stage of their lean improvement programme at one of their UK sites. We transferred the skills of applying the tools and techniques to the client's Improvement Manager who then went on to successfully roll out improvements across their European sites.

Following significant improvements the client identified that increased benefits could be realised and pace increased if the facilitation for change was driven at a local level. The local teams were finding it difficult to balance the day to day fire fighting and focus on improvement activities effectively.

Response

The client decided to appoint a Continuous Improvement Leader for each European site and engaged us to train them to a very high level of capability and ability so that they could be instrumental in moving the people and business forward.

The Continuous Improvement Leader programme transferred the continuous improvement methodology and skills that we have developed through practice in a wide range of organisations across the process industry to the European Continuous Improvement Leaders.

The training consisted of a series of interactive modules made up of theory, practical exercises and real life implementation, in order to ensure the topic and its application had been fully understood.

The topics covered included Continuous Improvement Overview, Change Management, Continuous Improvement Leader Skills and Application of Tools & Techniques such as Problem Solving, Visual Management, Standard Work, TPM and Quality Tools.

Result

- > 12 Internal Continuous Improvement Leaders trained to facilitate improvement activities across Europe
- > Knowledge disseminated across the workforces of sites involved
- > Netherlands site nominated for the final of the safest warehouse
- > Stock accuracies significantly improved across stores areas through adopting 5S principles
- > In excess of 250 man hours saved through increased right first time
- > New product introduction process currently being piloted reducing number of steps in the process from 54 to 6

To find out how picme® can help you and your business get in touch today:

Call 0161 304 5909

or email: enquiries@picme.org

Our training programme has given our CI Leaders much needed support based on education (the why) and application (the doing). Its not just about the tools and techniques, it's also about the people. The training has given us the skills to continually improve all areas of our business which has resulted in significant demonstrable benefits.

Akzo Nobel

About us

picme® is one of the UK's most respected business improvement consultancies. We have an impressive pedigree, having originally been set up by the DTI, Chemical Industries Association and several other trade organisations with the specific aim of helping to improve efficiency and competitiveness within the chemical, pharmaceutical, plastics, rubber and polymer industries.

Since then we have expanded our areas of expertise and are now the partner of choice for many of the country's leading organisations. We specialise in delivering world-class, sustainable business improvement to companies of all sizes, with emphasis on the development and up-skilling of the workforce as a whole.

Clients we are proud to work with

- > AL Controls
- > Akzo Nobel
- > Baker Petrolite
- > Ineos Chlor LTD
- > Innovia Films
- > Instarmac
- > Johnson Matthey
- > Jotun
- > Lucite
- > Lundbeck Pharmaceuticals
- > Marley Plumbing and Drainage
- > MEL Chemicals
- > North Wales Police
- > Piramal Healthcare
- > Process Industry Client
- > South Tees NHS Trust
- > Thermo Fisher Scientific
- > Wirral Partnership Homes



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