

Client: Piramal Healthcare
Sector: Pharmaceuticals

Key tools or services: Diagnostics – Workflow Analysis, Root Cause Analysis, Value Stream Mapping, Failure Mode and Effects Analysis

Requirement

Piramal is a world-leading custom manufacturing organisation. The Morpeth site, which was previously a part of Pfizer Inc, is an integrated API & Formulations site with scale-up and commercial manufacturing capabilities. It routinely supplies over 300 finished dosage forms SKU's (stock keeping units) to more than 100 markets worldwide. The company initially approached us with the primary aim of bringing about efficiency gains.

Response

Russell Page and Jason Barclay of picme® spent 15 days at the plant. They initially focused on workflow analysis, looking at how tasks were handled on a day to day basis and ways in which inefficiencies and wastage could be eradicated.

We also worked with the Piramal team on root cause analysis which entailed taking a more analytical approach to the following up of breakdowns, gaining a greater understanding of cause and effect in a bid to prevent future recurrences.

Engineers and technicians undertook training with us in 1st and 2nd level analysis and this training has now been embedded into the day to day activities at the plant, with the most significant breakdown of any working week now regularly examined in depth using scientific techniques.

Finally, we worked with the team on Failure Mode and Effects Analysis (FMEA) which offers a structured approach to the prediction of potential failures. Solutions to the potential failures are then prioritised so that the most significant ones are dealt with first.

For Michael Devenport and his team, the experience with us has proved invaluable, offering both immediate benefits as well as long term gains as learning and new ways of working are embedded into the team.

Result

- > Cost savings of around £100,000 per year
- > Hundreds of maintenance man hours eliminated
- > General feel-good factor that comes with the successful application of any change-programme

To find out how picme® can help you and your business get in touch today:

Call 0161 304 5909

or email: enquiries@picme.org

The cultural change here has been the key – there has been a great buy-in from the team. Working with picme® has enabled us to look at issues in a more structured and logical way. Often this has meant re-learning the way people do things and, while not always easy at first, the benefits are there for all to see. The picme® guys have been really patient and understanding with us, putting their messages across in a way that is interesting and stimulating.

Michael Devenport, Engineering Manager, Piramal

No matter how good you are, to substantially improve plant reliability and to continue to improve it into the future requires a structured approach and the discipline to follow that approach. This is what the Piramal team have implemented with their root cause analysis procedures.

Russell Page, picme®

About us

picme® is one of the UK's most respected business improvement consultancies. We have an impressive pedigree, having originally been set up by the DTI, Chemical Industries Association and several other trade organisations with the specific aim of helping to improve efficiency and competitiveness within the chemical, pharmaceutical, plastics, rubber and polymer industries.

Since then we have expanded our areas of expertise and are now the partner of choice for many of the country's leading organisations. We specialise in delivering world-class, sustainable business improvement to companies of all sizes, with emphasis on the development and up-skilling of the workforce as a whole.

Clients we are proud to work with

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